

Appendix A (Part 1b)

Inner East SLA Performance Report 2012/13

Analysis of Street Cleansing Related Customer Requests

Inner East Area Committee - Streets Service Requests				
Job Type Date Range - 01/05/2012 To 30/04/2013	Burmantofts & Richmond Hill	Gipton & Harehills	Killingbeck & Seacroft	Totals
Litter Bin Empty	20	4	7	31
Litter Bin Request	9	7	7	23
Litter Bin Repair	1	2	1	4
Bulky request	107	177	28	312
Street Cleansing Missed	4	2		6
Street Cleansing New Route	1			1
Street Cleansing Quality	3	1	1	5
Dog Fouling	60	27	29	116
Fly Tips	509	953	95	1557
Footpath Sweeping	56	21	9	86
Ginnel	30	7	14	51
Keys From Down a Gully				0
Graffiti	196	80	79	355
Gully	79	68	28	175
Leafing	13	5	6	24
Litter Complaint	151	80	70	301
Needles and Drug Paraphernalia Cleaning		3		3
Public Toilets Maintenance and Cleaning				0
Dead Animal Removal	33	30	24	87
Road Sweeping	109	64	19	192
Totals:	1381	1531	417	3329

Fly Tip Removal Breakdown	Burmantofts & Richmond Hill	Gipton & Harehill	Killingbeck & Seacroft	Totals
Reactive Removals	284	437	65	786
Proactive Removals	225	516	30	771
Total:	509	953	95	1557